



CENTRAL PLACEMENT CELL UNIVERSITY OF LUCKNOW



WIPRO HR CAMPUS RECRUITMENT DRIVE – 2026

About: Wipro Limited is a leading global technology services and consulting company, delivering innovative solutions to address complex digital transformation needs. Wipro HR Services Private Limited is conducting a Campus Recruitment Drive for the 2026 passing-out batch.

Designation: Customer Service Representative

Locations: Noida / Gurugram (as per business requirements)

Shift: US Shifts (Evening/Night), 5 days/week with 2 fixed offs

Eligibility Criteria :

- BCA, BBA, B.Com, BA, BHM, B.Sc. (excluding Statistics, Mathematics, and Economics Honours)
- Academic Requirement: No active backlogs at the time of joining

Key Responsibilities:

- Deliver customer support via calls, chats, and emails
- Ensure timely and accurate service delivery at defined productivity levels
- Resolve customer queries effectively, preferably in the first interaction
- Adhere to client SLAs (Customer Satisfaction, Service Levels, Handle Time, etc.)
- Maintain quality standards in all communications
- Document issues, ensure follow-ups, and support operational improvements
- Demonstrate teamwork, accountability, and interpersonal effectiveness

Skills:

- Strong written and verbal communication skills
- Flexibility to work in rotational shifts (24×5 environment)
- Basic proficiency in computers and MS Office
- Positive attitude and proactive approach
- Strong customer handling and interpersonal skills
- Ability to resolve and escalate issues effectively

LAST DATE - 15/03/2026

For any query please contact :

**8208614769 | 8957451962
9415104272 | 8353984219**

Compensation & Benefits :

- CTC: ₹3.75 LPA + Incentives
- Free two-way transport facility (as per hiring zone eligibility)
- Health insurance at nominal rates
- Rewards & Recognition programs
- Career growth and mapping opportunities
- Learning & Development initiatives
- Higher education assistance programs



SCAN TO APPLY