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Unit-IV

8. Discuss various techniques of knowledge Management system. 15
9. (a) Discuss the structure of knowledge management system. 7½
- (b) Discuss various types of knowledge management system. 7½

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B.C.A. (Semester-VI) Examination, May 2015

(New Syllabus)

Paper - IV

(BCA-S-310)

Time Allowed : Three Hours] [Maximum Marks : 100

Note : Answer five questions in all. Question No.1 is compulsory. Attempt one question from each unit.

1. (a) What do you mean by decision making? Discuss various characteristics of decision making. 4 × 10 = 40
- (b) Discuss various phases of decision making process and explain how it helps in Business Decisions?
- (c) Differentiate between operational and Informational Data store with example.

(2)

- (d) Define Data Warehouse. Also write various characteristics of data warehouse.
- (e) What do you mean by Data Marts? Give example.
- (f) What do you mean by OLAP? Differentiate between MOLAP and ROLAP.
- (g) What is Metadata? Explain with example.
- (h) Illustrate the concept of "Expert System".
- (i) Differentiate between knowledge base and Database.
- (j) What do you mean tacit knowledge? Give examples.

Unit - I

- 2. What do you mean by Decision support system? Discuss various characteristics of DSS. And Briefly explain Herbert A.Simon's Decision support system. 15
- 3. Write short note on following: 5×3=15
 - (a) Modeling Decision Process.
 - (b) Group ware Technologies.
 - (c) Group Decision Support.

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Unit - II

- 4. Describe the architecture of Data warehouse with a neat diagram of Data warehouse environment. Also differentiate between two-tier data warehouse architecture and multitiered data warehouse architecture. 15
- 5. (a) Explain how Executive Information System (EIS) works as Management support system. 7½
- (b) Discuss various Access tools for data warehousing. 7½

Unit - III

- 6. What do you mean by data mining? And what are it's component? Also describe various techniques of data mining. 15
- 7. (a) Discuss the process of knowledge discovery in data base. 7½
- (b) Write short note on following: 7½
 - (i) Relational database
 - (ii) Transactional database
 - (iii) Object Relational database

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P.T.O.