

Roll No. \_\_\_\_\_

**MS-3159**

M.B.A. (H.R. & I.R.) (Semester-II)

Examination, 2015

Dynamics of Human Behaviour

(HR-022)

Time Allowed : Three Hours      Maximum Marks : 70

Note: Answer five questions in all. Question No.1 of short answer type, carrying 30 marks, is compulsory. Attempt one question of 10 marks from each unit.

1. Write short notes on the following :  $3 \times 10 = 30$ 
  - (a) Lateral Thinking
  - (b) Brain storming
  - (c) Differentiate between Reasoning and Decision Making
  - (d) T-Group Training
  - (e) EQ Vs. IQ

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- (f) Stages in problem solving
- (g) Differentiate between convergent thinking and Divergent Thinking
- (h) Burnout
- (i) Types of stress
- (j) Social stigma

Unit- I

- 2. What are some traditional and non traditional modes of problem solving? 10
- 3. (a) What are the fundamental differences between algorithms and heuristics? 5
- (b) What are some key elements of the decision making process? 5

Unit- II

- 4. Elaborate on the factors in Big five theory of personality. 10
- 5. Differentiate between Type A Personality and Type B Personality. 10

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Unit- III

- 6. What is mental illness? Explain mental health act 1987 with relevance of Indian perspective and their criticism. 10
- 7. What is deviance and its relation with mental illness? What are the measures taken by Indian government to reduce the stigma of mental illness? 10

Unit- IV

- 8. What do you understand by stress? Discuss the consequences of stress. 10
- 9. (a) Define self development and its Process. 5
- (b) Briefly explain 7 modes of development with suitable example. 5

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